PARTNERSHIP IMPACT

Case Study Highlights

A health system in North Carolina partnered with Horizon Health in August 2022 to manage their inpatient adult unit that was facing financial and compliance challenges below industry benchmarks. We executed a 90-day plan to evaluate and identify solutions.

Our team focused on five areas for improvement:

- Patient Access to Care
- Safety and Environment
- Quality Care
- Regulatory Compliance
- Growth and Finance

Average Daily Census

After partnering with Horizon Health:

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Implemented a webbased tracking system



Clinical Quality Audit



Other Improvements:

- New Patient Outcomes Measurement System
- Horizon's standardized tracking, formal documentation process and HorizonPlus, a web-based tracking system
- Increased access: Behavioral health patients are now being admitted directly to the BH unit

They have increased their revenue to...

Nearly **\$1 Million**



Implemented new Patient Satisfaction Survey