

# NOTICE

## DISCRIMINATION IS AGAINST THE LAW

**Horizon Health** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **Horizon Health** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### Horizon Health

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Jackie Collins, Civil Rights Coordinator

If you believe that Horizon Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Jackie Collins, Civil Rights Coordinator

**Horizon Health**

Phone: 972-420-8208

Fax: 972-420-8346

Jackie.Collins@HorizonHealth.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Jackie Collins, Civil Rights Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**Disclaimer:** *Physicians are independent practitioners who, with limited exceptions, are not employees or agents of Horizon Health. Horizon Health shall not be liable for actions or treatments provided by physicians.*